

INFORMATION BULLETIN

WORKFORCE INVESTMENT ACT

Number: WIAB03-55

Date: January 20, 2004
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TO: WORKFORCE DEVELOPMENT COMMUNITY

SUBJECT: SURVEY OF CALIFORNIA'S WORKFORCE DEVELOPMENT SYSTEM

The purpose of the information bulletin is to share with the Local Workforce Investment Areas (LWIA) the intent of the California Workforce Investment Board (State Board) to contract for a study of the State's workforce investment and One-Stop delivery system as required under the Workforce Investment Act.

During the month of January 2004, staff from the Employment Development Department and the State Board will be contacting the LWIAs regarding their programs and service delivery activities. Any information and data you can provide to assess service delivery effectiveness and results in your LWIA would be greatly appreciated. Attached is the letter from the State Board informing the LWIA Directors of this survey.

If you have any questions, please contact your [Regional Advisor](#) at (916) 653-6347.

/S/ BOB HERMSMEIER
Chief
Workforce Investment Division

Attachment



Lawrence Gotlieb
Chairman

Christine Essel
Vice Chair

California Workforce Investment Board

P.O. Box 826880, MIC 45 Sacramento, CA 94280-0001



Arnold
Schwarzenegger
Governor

January 14, 2004

TO: LOCAL WORKFORCE INVESTMENT AREA DIRECTORS

SUBJECT: SURVEY OF CALIFORNIA'S WORKFORCE DEVELOPMENT SYSTEM

Under the Workforce Investment Act, State Boards are required, in coordination with Local Boards, to conduct evaluation studies of workforce investment activities carried out in the state. The purpose of this bulletin is to share with the Local Workforce Investment Areas the intent of the California Workforce Investment Board (State Board) to contract for a study of the state's workforce investment and One-Stop delivery systems.

To date, several descriptive analyses of the One-Stop system have been produced; these could not have been achieved without the extensive participation and invaluable cooperation of the Local Areas. Also, to meet the local needs of their customers, Local Areas and One-Stop Center sites have continually initiated changes and improvements to their programs and service delivery activities. As a result, much of the previously obtained information and data need to be updated. In order to bridge this gap and prepare for a contracted study of the statewide service delivery system, staffs from the State Board and the Employment Development Department (EDD) need your assistance to enhance knowledge of existing programs and service delivery methods.

During January 2004, EDD and California Workforce Investment Board staff will be contacting staff in the Local Areas regarding their programs and service delivery activities. Any information and data you can provide related to locally developed monitoring tools, program guides and self-study efforts you currently use to assess service delivery effectiveness and results in your Local Area would be greatly appreciated.

An Evaluation Project Advisory Committee, which will include local and State Board representatives as well as others, will be convened to provide advice and assistance to the contractor, the staff, and the State Board on the implementation and application of the evaluation.

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Thank you in advance for your assistance in this important effort on behalf of California's workforce investment system.

/S/ PAUL B. GUSSMAN
Acting Executive Director
California Workforce Investment Board

/S/ DENNIS PETRIE
Deputy Director
Workforce Development Branch
Employment Development Department

cc: B. Hermsmeier
B. Burke
S. Saxton
EDD Regional Advisors